



Axtel HEADSETS

AXTEL HEADSETS

Axtel Headsets with Polycom Unified Communication Solutions



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Created by Axtel Headsets

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Patent information

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About this guide

The Partner Solutions Guide describes how a partner solution and Polycom combine to solve specific customer needs.

The Polycom Partner Solutions Guide for integration with Axtel Headsets is for administrators who need to integrate Polycom Unified Communication Solutions with Axtel Headsets.

Please read the Polycom and Axtel Headsets documentation before you install or operate the system.

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Introduction

Axtel Headsets—when technology meets effectiveness

When designing our products, we focus on expectations and needs of users, as we aim to create the products that facilitate the work of our clients. For Axtel, sound quality, reliability and maximum comfort of use are the main features of a perfectly designed headset. Using Axtel headsets, you can maximize benefits of your Polycom Unified Communications (UC) endpoint solutions.

For Axtel, sound quality, reliability and maximum comfort of use are the main features of a perfectly designed headset. Having that in mind, we have created a rich product portfolio for business, gaining customers' trust worldwide.

Polycom Unified Communications Solutions provide a unified voice and video communication experience for executives, knowledge workers and call attendants in organizations of all sizes. Maximize benefits of Polycom Unified Communications (UC) solutions using professional Axtel Headsets with high-end technology.

Axtel Headsets Overview

The target of Axtel Headsets are all companies keeping with the spirit of the times. This innovative line of Axtel headsets is compatible with Polycom IP phones, therefore all users can take full advantage of wideband and high quality sound of their modern devices.

Excellent audibility and a microphone with noise cancellation enables flawless communication on both sides of the conversation. The flexible structure of the Axtel headsets increases the comfort of work and allows smooth moderation of conversations throughout the day. A consultant can fully focus on his or her daily tasks and be more efficient at work. Excellent customer service creates an impression of a face-to-face interaction. With Axtel Headsets you will soon forget about the distance between you and your callers. Designed to work with IP phones, equipped with HD-quality sound and a maximum noise reduction in the microphone, Axtel guarantees a sensation of a natural conversation.

Lightweight, flexible and comfortable, the Axtel headset remains almost imperceptible on the wearer's head. The precise finish and the original pattern design make it a truly attractive headset. Axtel understands that a conversation with a customer serves to build an image of your business. The HD sound and advanced electronics ensures everyone hears every word uttered in conversations—without any interruptions. Axtel Headsets are equipped with a microphone that eliminates background noise coming from the office. You always make a good impression when your voice sounds loud and clear.



Partner Solution Guide – Axtel Headsets

Many hours of telephone conversations can be tedious. Our headsets are designed so each user can adjust it to their individual requirements. The head gear has a smooth, gradual adjustment of 12 points and it is flexible, which gives it full setting plasticity. Rotary speakers gently adjust to the shape of your ear and the flexible microphone can be easily directed to the desired position. The entire structure is light and will not put pressure on your head, even if used all day long.

Axtel Headsets also delivers a perfect design that stands out with its classic elegance and minimalism. The black monochromatic tones, the matte finish with silver details make for a great fit in any office style. The rubber microphone arm, which is pleasant to the touch, is made of a highest-quality material resistant to scratches and external damage. The entire product impresses with its modern design, acting as a tasteful solution in the hands of a manager.

Axtel PRIME HD NC



Axtel Elite HDvoice NC



Axtel PRO NC WB



Axtel QD/RJ AXC-01



Axtel QD/RJ AXC-SM22



Axtel Headsets Implementation

Compatibility

First step is to choose the right connecting cable.

1. Go to our website <http://www.axtelheadsets.com/compatibility>
2. Choose the brand of your device e.g Polycom
3. Choose the model of your device e.g VVX 601

The next step is to connect your Axtel headset according to instructions of installation

Installation

Axtel PRIME HD NC



Axtel Elite HDvoice NC



Axtel PRO NC WB



Step 1) connect headset QD plug to chosen cable

Axtel QD/RJ AXC-01



or

Axtel QD/RJ AXC-SM22(PPOSITION 7)



Step 2) connect the headset with the tip of RJ to Polycom phones solution

VVX 300 Series



VVX 600 Series



VVX 500 Series



VVX 400 Series



VVX 201



VVX 101



Axtel PRIME HD NC



Axtel Elite HDvoice NC



Axtel PRO NC WB



Step 1) Connect headset QD plug to chosen cable

Axtel QD/2,5 mm jack



Step 2) Connect the headset with the tip of jack 2,5 mm to Polycom phones solution

VVX D60 Wireless Handset



For More Information

Product Information

For more information about Axtel Headsets, go to www.axtelheadsets.com

Axtel Headsets Support

Online support and by country support information is available at <http://www.axtelheadsets.com/support>

For Axtel Headsets technical support, please email support@axtelheadsets.com

For Axtel Headsets sales, please email sales@axtelheadsets.com

By country sales contact information is available at <http://www.axtelheadsets.com/wheretobuy>

Polycom Support

For support or service of Polycom products, please contact your Polycom distributor or go to Polycom Support at <http://www.polycom.com/support>

For more information about Polycom Technology Partner Program and the Technology and Developer Partner solutions, visit <http://www.polycom.com/partners>

Test/Validation Annex

Axtel Polycom	AXH-PRID			AXH-PROD			AXH-EHDD		
	RJ-9		2.5 mm	RJ-9		2.5 mm	RJ-9		2.5 mm
	AXC-01	AXC-SM22	AXC-025	AXC-01	AXC-SM22	AXC-025	AXC-01	AXC-SM22	AXC-025
VVX 601	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 501	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 411	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 401	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 311	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 301	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 201	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 101	OK	OK (position 7)	N/A	OK (position 7)	OK	N/A	OK	OK	N/A
VVX D60	N/A	N/A	OK (Local hum was observed)	N/A	N/A	OK (Local hum was observed)	N/A	N/A	OK (Local hum was observed)

LEGEND	
Green	OK
Clear	N/A (Not Applicable)